

Dear Parents,

I have bittersweet news to share about a decision that was not made lightly. After spending many hours and sleepless nights trying to find the right answer, I have decided I must close Whole Child Pediatrics indefinitely. We will continue to see your children on a very limited schedule until September 15, 2022 at which time the office will close. You can also choose to have your children seen at Ideal Pediatrics in Columbia, IL for the time being. My hopes are that this will not be a permanent solution, but more news will follow regarding other, better options in the next few weeks. I wanted to make you aware of this as soon as possible because your family's medical care is my top priority.

As you are likely aware, staffing issues are a trend impacting businesses nationwide. I had hoped to keep the office open, but staffing challenges have only been more burdensome this year. It has become evident that I could not provide your family the level of care you deserve. I simply lack the number of employees to staff phones, return emails and texts, handle prescriptions requests, and treat patients with care.

This is, in part, why I have decided to shift to in-home visits only full time. I believe I can best serve patients this old-fashioned way. It presents an opportunity to offer more personal in-home medical treatment. If you are interested in knowing more, please visit www.allies4health.com/special-offer, or you can find a link on our website.

I realize this alternative may not accommodate all of my patients, and I am working tirelessly to provide other resources. It is a work in progress, and you have my word that I am trying to make the transition as smooth as possible for you and your children. As mentioned, the office is minimally staffed to manage phone calls, so we ask that you reserve calls for appointments and patient care only. We will send further communication via email regarding referrals and medical records and you can always email and text questions to the office. Please also check our website for updates; most information can be found there.

Again, this was not an easy decision. I wrestled with the challenges and staffing issues, which explains the short notice. I appreciate your trust in me and the relationships fostered all of these years. My goal, as always, is to help attain the best medical treatment possible for your family.

Thank you for your patience and understanding,

Dr. Joe